

SYMPOSIUM

LUXEMBOURG
28-29 JUNE 2012



PROMOTING TRANSNATIONAL
ADMINISTRATIVE COOPERATION
IN EUROPE

EN



INTRODUCTION

Different forms of administrative cooperation, set up by border areas, have existed for a long time now in Europe. These joint endeavours have been established in order to respond to needs detected at local level and in order to tackle shared sets of problems in neighbouring areas.

European integration and the creation of European areas which guarantee the free circulation of people, goods, services and capital have since led to an increased need and increased opportunities for administrative cooperation and have caused such measures to be ushered in all the more speedily.

The entry into force of the Lisbon treaty ought to allow for new advances in terms of administrative cooperation amongst the Member States. Indeed, if one considers the terms of article 197 TFEU, administrative cooperation features as one of the fields in which the Member States remain competent but for which the European Union can now conduct measures intended to offer support or perform a coordinating function, in particular in order to facilitate the exchange of both information and civil servants between Member States or to set up training programmes. This new procedure should make a significant contribution to the development of the European Administrative Space as a place and instrument of an effective Union amongst the Member States.

The following will feature amongst the questions addressed at the symposium:

- The European Administrative Space, a changing concept: how will it develop in the future?
- What cooperation instruments exist at Community level? (tools, funding programmes, etc.)
- What are the key decisive skills needed for agents to ensure that administrative cooperation is a success?
- How can we develop a culture of administrative and transnational cooperation within our public services?

MESSAGE FROM THE PRESIDENT OF CESI-EUROPE ACADEMY



On behalf of the board of CESI-Europe Academy, I am looking forward to meeting you in Luxembourg for this new symposium dedicated to the issue of transnational administrative cooperation in Europe.

I welcome all participants, in particular those who will be joining us for the first time.

To those who are used to our work, it will not have escaped your notice that CESI-Europe Academy always makes sure that the theme and venue for each symposium tie in together. We've remained true to form once again, I hope, and I would like to thank the representatives from our Luxembourg affiliates CGFP and FGFC, for their support and hospitality.

Indeed, who better than our Luxemburgish friends to host our work on administrative cooperation in Europe? Due to its geographic, political and linguistic position, Luxembourg is the ideal place to discuss these issues. The history of European integration demonstrates this. It was in Schengen, on board the boat 'Princesse Marie-Astrid' that representatives from Germany, France and Benelux signed the agreement which gradually did away with controls of people at internal borders. Today, 26 countries make up this space, which has changed the lives of all of their citizens.

Incidentally, it is this year that the European Union celebrates the 20th anniversary of one of its greatest achievements: the Single Market, which allows for the free circulation of people as well as goods, services and capital within the European Union.

Certainly, many challenges remain when it comes to adapting the Single Market to the realities of the 21st century, and in particular to the increasingly urgent need for a social and cohesive dimension. However, one thing is sure: administrative cooperation has more than a decisive role to play in the completion of the Single Market: it is, to coin a phrase, a cornerstone.

Therefore, it calls for all efforts to be mobilised, at all levels: local, regional, national and European.

In this respect and in your capacity as social actors, you and your organisations are called upon to play a crucial role. Developing a culture of cross-border administrative cooperation can only happen by gaining an awareness of different national administrative cultures and familiarising ourselves with their particularities. CESI-Europe Academy symposia always get on with this task and this symposium will do so more than ever!

I wish you all an enjoyable symposium.

Wilhelm GLOSS, President of CESI-Europe Academy

PROGRAMME

SYMPOSIUM “Promoting transnational administrative cooperation in Europe”
Luxembourg, 28-29 June 2012

VENUE Hotel Doubletree by Hilton Luxembourg
12, Rue Jean Engling, L-1466 Luxembourg

INTERPRETATION DE, FR, EN, ES, IT

This Symposium will be moderated by the journalist Christophe LANGENBRINK.

WEDNESDAY, 27 JUNE 2012

Participants' arrival

18:00-19:00 Participants' registration

19:30 Welcome dinner at the hotel

THURSDAY, 28 JUNE 2012

8:45 Participants' registration continues

OPENING SESSION

9:30 Opening of the seminar
Wilhelm GLOSS, President of CESI-Europe Academy

9:35 Address
Romain WOLFF, Secretary General of CGFP and Vice-President of CESI

9:45 Address
Erny REUTER, Honorary Secretary General of FGFC and
Vice-President of CESI-Europe Academy

9:55 Speech
Jean-Marie HALSDORF, Minister of the Interior and the Grand Region,
Minister of Defence of the Grand Duchy of Luxembourg

PART I: Cooperation within the European Administrative Space – State of affairs

10:20 Presentation I:
Administrative Cooperation in the Member States: Towards a Common
European Administrative Space?
Danielle BOSSAERT, Seconded National Expert at EIPA, Maastricht

10:50 **Presentation II:**
Taking stock of cross-border cooperation in Europe
Martín GUILLERMO RAMIREZ, Secretary General of the Association of European Border Regions (AEBR)

11:20-11:30 COFFEE BREAK and NETWORKING

11:30 **Presentation III:**
EU Support for cross-border and transnational cooperation
Jean-Claude SINNER, Member of the Monitoring Committee of the “INTERact-Sharing Expertise” programme

12:00-12:30 Questions/debate

12:30-14:00 LUNCH

PART II: Organising cooperation – What instruments [are there] at Community level?

14:00 **The Internal Market Information System (IMI):**
an IT tool to connect administrations in Europe
Christian MÜLLER, IMI National Contact Point (NIMIC), Austria

14:30 **Fiscal Cooperation:**
Presentation of the Community programme Fiscalis 2013 by
Veerle DE LEEUW, European Commission, DG TAXUD

Romain WOLFF, Secretary General of CGFP and member of the board of the Association Générale des Cadres (land registration)

15:00 **EURES, cooperation between European employment services:**
Franz CLEMENT, Scientific Advisor at CEPS/INSTEAD, Luxembourg

15:30 Questions/debate

16:00-16:20 COFFEE BREAK and NETWORKING

16:20 **ROUND TABLE DISCUSSION:**
European administrative cooperation in the healthcare field

Participants:
• Elodie BOCENO, Department for European and International Affairs, French Ministry for Social Affairs and Health
• Aaldert MELLEMA, Negotiator for CNV Publieke Zaak, Netherlands
• Filip VAN OVERMEIREN, trESS Network (‘Training and Reporting on European Social Security’)
• François ZIEGLER, European Commission, DG EMPL

17:15-17:45 Questions/debate

17:45 End of the first day

EVENING Social programme

FRIDAY, 29 JUNE 2012

9:30 Symposium continues

PART III: Steps to take in order to set up a joint endeavour: Best Practices in the Member States

9:30 Cross-border cooperation based on the exchange of 'best practice' at local level: the GEPACO (GemeindePartner - Partenaires Communaux) network
Claude GENGLER, Director of the Foundation Forum EUROPA, Luxembourg

9:50 Projet EL4PA: Euro Learning for Public Administration
Training in the Field of Cross-border Cooperation
Milena GRION, ForSer Adviser, Training Centre, Italy

10:10 The "Galicia - North of Portugal" Euroregion
Juan José LIRÓN LAGO, Director of the European Grouping of Territorial Cooperation Galicia – North of Portugal, Spain

10:30 European platform for neighbouring languages
Ruud HALINK, Talenacademie Nederland, Netherlands

10:50-11:10 Questions

11:10-11:30 COFFEE BREAK and NETWORKING

11:30 ROUND TABLE DISCUSSION:
How can the culture of transnational administrative cooperation be developed in our public services?

Participants:

- Klaus HEEGER, Secretary General of CESI
- Jean-Philippe KOVAR, Responsible for initial training at the National School for Administration (ENA), France
- Anne THEVENET, Deputy Director of the Euro-Institut, Kehl
- Guy WAGENER, First class Advisor at the Ministry for public service and administrative reform, Luxembourg

12:30 Final debate

13:00 Conclusions
Wilhelm GLOSS, President of CESI-Europe Academy

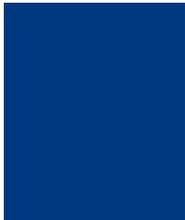
13:15 Symposium's end

Lunch, followed by participants' departure

LIST OF SPEAKERS

Elodie BOCENO

Policy officer for the European and International Affairs Delegation at the Ministry for Social Affairs and Health, France



Awarded a Master's in 2006 specialising in European and international law from the University of Rennes (French title: Université de Rennes-Pôle d'excellence Jean Monnet), Ms Boceno was hired the same year to work for the Ministry for Social Cohesion. For three years, she has been policy officer for the European and International Affairs Delegation at the Ministry for Social Affairs and Health and at the Ministry for

Labour and Employment, Professional Training and the Social Dialogue. She deals mainly with monitoring Franco-German cooperation in the fields of health and social affairs, particularly on issues relating to cooperation on health-related matters between the two countries. She also runs the secretariat of the Social Dialogue Committee on European and international issues (a consultation body for the social partners within the Ministry). Finally, she is in charge of monitoring negotiations on various European Union rules which affect the health and social sphere.

Danielle BOSSAERT

Seconded National Expert (Luxembourg) at the EIPA



Danielle Bossaert is Seconded National Expert (LUX) at the European Institute of Public Administration in the Netherlands, where she first started work in 1999. Her field of specialization is comparative public administration with a specific focus on human resource management. In this field, she has conducted seminars and/or research projects, both at national and at European level in the fields of public sector

reforms in the field of human resource management, recruitment and selection systems, social dialogue and age management. Ms Bossaert is a Luxembourgish civil servant and she was from 2005-2010 member of EUPAN and of the Social Dialogue working group within EUPAN.

Franz CLEMENT

Academic adviser at the Research Centre CEPS/INSTEAD in Esch-sur-Alzette, Luxembourg



Franz CLEMENT holds a doctorate in sociology awarded by the 'Conservatoire national des arts et métiers (Cnam)' in Paris. He has been a researcher at CEPS/INSTEAD in Esch-sur-Alzette since 1 September, 1996. His research is chiefly centred around the social dialogue and professional relations in the Grand Duchy of Luxembourg. He has published several articles and works on the subject. His second

speciality consists of studying the flows of border workers in the Grand Region. For that purpose, he has been closely involved since 2000 in the Eures network (European Employment Services) which aims in particular to study closely the flow of border workers and give them practical instructions which aim to make it easier for them to move across the whole of Europe.

Veerle DE LEEUW

Programme Manager, European Commission's Directorate-General for Customs and Taxation



Veerle De Leeuw has a Master of political sciences from the University of Leuven (Belgium) and Exeter University (UK). She works as programme manager in the European Commission's Directorate-General for Customs Union and Taxation. She has worked with different generations of the customs and tax cooperation programmes. Among other things, she has set up the programme management framework and coordinated the network of national contact points. At present she is mainly involved in setting up of the next generation of the programmes, budgetary and financial management, monitoring and the introduction of online collaboration working methods.

Claude GENGLER

Director of the Forum EUROPA foundation, Luxembourg



Claude Gengler studied Geography and Regional Development Planning in Luxembourg, Metz and Paris (Sorbonne). He completed his doctorate at Paul Verlaine University in Metz on the topic 'General State Regional Development Planning Policy in Luxembourg' (2007). Professional career: research associate at CEPS/INSTEAD in Luxembourg (1987- 90); government official (where the last position he held was as an assistant head of a government department) in the Ministry for Regional Development Planning in Luxembourg (1990-99); department head in charge of the 'Greater Region' at the Banque Générale du Luxembourg, which is now BGL BNP Paribas (1999-2002); since April 2002, he has been executive director of the Forum EU-ROPA foundation with the goal of supervising cross-border cooperation in the greater region of SaarLorLux/Rhineland-Palatinate/Wallonia in a manner which asks a lot of the region as well as providing it with its full support. The author and co-author of numerous publications on Luxembourg and the Greater Region, Gengler is also a newspaper columnist and the editor of the FORUM EUROPA series. He holds the European Medal of Merit in silver for services to the Greater Region and Europe. Among his interests: Europe, Greater Region, cross-border cooperation, regional development planning, demographic change, issues of governance, media, politics.

Wilhelm GLOSS

President of the CESI - Europe Academy



Wilhelm Gloss has presided over CESI's Europe Academy since February, 2009. At the same time, the jurist holds the office of Deputy-Chairman of the group of Christian Trade Unionists in the Austrian Trade Union Federation (ÖGB). In this capacity, he is also a member of Eurofedop and CESI Presidium. Prior to this work, he headed the department for service, salary and pension logistics in the Federal Chancellery of the Republic of Austria.

Milena GRION

Adviser at ForSer (Formazione e Servizi per la Pubblica Amministrazione) Training Centre, Italy



Milena Grion studied economics and finance as an undergraduate and took a post-graduate master's degree in International Business, during which time she studied in France (Nanterre Université). She worked for many years in the Export Dpt. of Italian trading companies, including in countries like Romania and the former Czechoslovakia. She joined ForSer wing of ANCI (Association of Italian Municipalities)

in 2002. Since 2004 she has been a consultant for local public authorities in training, management and organisation issues, and in the design and management of innovation and transnational projects. From 2005-2006 she was ANCI's training expert for the Friuli Venezia Giulia regional administration. Since 2007 she has been in charge of the Innovation and international Department where she has worked on projects funded by a number of EU programmes: Equal, Leonardo da Vinci, Interreg Italia-Austria, Interreg Italia-Slovenia, Interreg IPA, European Intelligent Europe. Since 2010 she has been the Italian representative on the CBN cross-border-network developed with the Carinthia University of Applied Sciences and University of Ljubljana. Since 2004 she has coordinated as project leader an Equal transnational project, two Leonardo projects (EL4PA and EU-Skills4PA), one Interreg Italia-Austria project and as project manager one IPA Adriatic Project, one IEE project, one Interreg Italia-Slovenia project. She is Ancis project leader for a Leonardo (Tein) project.

Martín GUILLERMO RAMIREZ

Secretary General of the Association of European Border Regions (AEBR)



Martín Guillermo Ramirez holds a Bachelor of Medicine and Surgery by the University of Alicante and a Master in Humanitarian Medicine by the University «Miguel Hernandez» (2000).

He made his primary studies in Alicante and Seville, secondary and university in Alicante, and post-graduate studies at the Carlos III, Miguel Hernández and Extremadura universities. After finishing his medical studies, he was elected International and Cooperation Secretary of the Socialist Youth of Spain in 1990, representing the organization in various international events and projects until 1995. He took active part in the foundation and launching in 1992 of ECOSY (European Young Socialist), being member of its Bureau until 1995. From 1995 to 2006 he worked at the Regional Government of Extremadura, especially in the scopes of cooperation for development, international relations and health and welfare policies. He has been Chief of the Cabinet at the Regional Ministry of Health and Social Welfare, Advisor in the Cabinet of the President, and Regional Secretary for International Cooperation, having represented the regional government in different events and national and international organizations. Since October 2006 is the Secretary General of the Association of European Border Regions, with its headquarters in Gronau (Federal Republic of Germany). The AEBR is the oldest regional Association in Europe (founded in 1971), with a hundred of member regions (border and cross-border regions)

in Europe. It represents the interest of European border regions towards the EU institutions, the Members States and the Council of Europe.

Ruud HALINK

Director of the "Talenacademie Nederland", Netherlands



Ruud Halink has been Director of the Language Academy ("Talenacademie Nederland") since 2004. The Language Academy is an expertise center on language learning and international cooperation in the field of education. This Academy is related to the Open University of the Netherlands. It manages national and European projects and programs on language learning, especially projects on the learning of neighboring languages. Such projects are often located in border regions.

Before becoming Director of the "Talenacademie", Ruud Halink was attached to the Faculty for Translators at Zuyd University (Maastricht) and worked for the Dutch Ministry of Education (International Policy).

Jean-Marie HALSDORF

Minister of the Interior and the Greater Region, Minister of Defence, Grand-Duchy of Luxembourg



A doctor in pharmacy, Jean-Marie Halsdorf worked as a pharmacist in a pharmacy and in hospitals. Extremely committed to local politics and in particular on issues relating to health and social security, he was elected municipal councillor of Pétange in 1988 and became its mayor in 2000. From 2000 until 2004, he held the post of General-Secretary of Syvicol (Syndicat des villes et communes luxembourgeoises) and was a member of the executive board of Pro-Sud (regional union of municipalities for the promotion and development of the Southern region). At national level, he was a deputy from 1994 until 2004. In 2003, Jean-Marie Halsdorf was the State budget rapporteur for the fiscal year 2004. During these terms of office, he was also a current member of NATO's Parliamentary Assembly, an alternate for the Committee of the Regions of the European Union, the Benelux interparliamentary consultative council and the interregional parliamentary council. In 2004, Jean-Marie Halsdorf was appointed Minister of the Interior and Land Planning, before being made Minister of the Interior and the Greater Region and Minister of Defence in 2009. Jean-Marie Halsdorf represents the Luxembourg government at the Council of Ministers of the European Union in the group 'Foreign Affairs' for the defence section as well as in the group 'Justice and Internal Affairs' for the section on Internal Security. He also chairs the Luxembourg delegation of the Franco-Luxembourgish intergovernmental committee, which was set up in 2011.

Klaus HEEGER

Secretary-General of CESI



Klaus Heeger, a son of a German diplomat, was born in 1967 and grew up in Germany, Switzerland and in the former USSR. Next to German, he speaks English, French, Russian, Estonian and Spanish. Klaus Heeger holds a degree in law and has lived most of the time of his life in foreign countries. Between 1996 and 2002, Heeger was employed by CESI. This was followed by other occupations among them in

the European Parliament and as a private entrepreneur in Estonia. Since January 2012 Klaus Heeger is the new Secretary-General of CESI.

Jean-Philippe KOVAR

Director of Recruitment, Schooling and Pupil Evaluation at the "Ecole nationale d'administration" (ENA), France



Jean-Philippe Kovar is the Director of Recruitment, Schooling and Pupil Evaluation at the Ecole nationale d'administration (ENA). He was a professor at Paris 8 University (2010-2011), a reader at the University of Strasbourg (2006-2010) and a lecturer at the Trèves Academy for European Law (ERA), at the Franco-German Legal Centre Centre at Saarland University, ENA and the Santo Domingo Catholic

Pontifical University 'Madre y Maestra' (PUCMM). He holds a State doctorate in public law (2005) and successfully completed the first national exams to be awarded a certificate of aptitude in teaching public law in higher education establishments (2010).

Christophe LANGENBRINK

Editor, "Luxemburger Wort", Luxembourg



Christophe Langenbrink, a German and French citizen, studied Political Science with a minor in Intercultural Communication. Even as a student, he worked as a freelancer in the cross-border area for Rhenish Palatinate in Zweibrücken and took an early interest in cross-border issues. However, he acquired his in-depth knowledge at an international non-governmental organisation which dealt with

European, out-of-school education in over 30 countries. At the same time, he completed an extra-occupational Master of Business Administration (MBA) at the Europa-Institut at Saarland University, in order to gain a better understanding of economic integration and cohesion. In 2005, he made the move to the "Luxemburger Wort", becoming its international editor and helping to breathe new life into the topic area of cross-border cooperation in the daily newspaper. In 2006 he became head of news and has been the head of the news desk since 2010. Since 2011, he has also written leading articles. Alongside the development of the Greater Region, he also focuses on international politics, examining in particular European integration, issues on which he regularly acts as a moderator.

Juan José LIRÓN LAGO

Director of the European Grouping for Territorial Cooperation – Galicia - Norte Portugal (GNP-EGTC)



Juan José Lirón Lago holds a degree in Economics from the Faculty of Economics and Business Administration at the University of Santiago de Compostela, graduating in 1978. After graduation, he worked from 1978 until 1985 in the private sector, developing advisory and consultancy duties. He has been belonged ever since then to Upper Body of Civil Servants at Xunta de Galicia, following the Galicia-Norte de Portugal cooperation dynamics since 1986. He also worked as a Professor of Political Economy at the Faculty of Law within the University of Santiago de Compostela, from 1989 to 1998. Nowadays he is involved in Special Services as the Director of the European Grouping for Territorial Cooperation – Galicia - Norte Portugal (GNP-EGTC). His research interests are based on economic issues related to the Euroregion, thus being author of works on Regional Policy, Economic Planning, Programming and EU Funds.

Aaldert MELLEMA

Negotiator for CNV Publieke Zaak, Netherlands



Although educated as socio-economic historian, Aaldert Mellema has spent the largest part of his working life in the health care sector. After a career in the hospital sector Mr. Mellema became international secretary for the Netherlands Union of Nurses and a member of the board of EFN (European Federation of Nurses Associations).

He is currently the negotiating representative for CNV Publieke Zaak in the healthcare sector. In the international field his main areas of interest are workers (cross border) mobility and sustainable employability. "I think it is vital that next to good working conditions people find meaning and purpose in their work. It is a challenge and a pleasure for us, the unions, to support them in this field", says Aaldert Mellema.

Christian MÜLLER

National IMI Coordinator (NIMIC), Austria



Christian Müller is a consultant in the Austrian Federal Ministry for the Economy, Family and Young People. Since 2005, he has worked in the department for location policy and the Single Market. His key task is the Internal Market Information System (IMI). As national IMI coordinator (NIMIC) he represents Austria in Brussels within the framework of the advisory committee IMAC-IMI and is responsible for implementing IMI in Austria. Finally, Christian Müller represented Austria at negotiations regarding the IMI Community regulation within the framework of the Council working group 'Competition and Growth'. Christian Müller's further tasks include the EU services directive (negotiation, national implementation, evaluating the implementation) and SOLVIT (support for European citizens and companies in the event of EU law being incorrectly applied to cross-border issues).

Erny REUTER

Honorary Secretary-General, FGFC, Luxembourg



Erny Reuter is the former Secretary-General of FGFC, the union of municipal staff in Luxembourg, and responsible for international affairs within the organisation. He has worked in the trade union field for over 30 years at European level and has been Vice-President of the CESI-Europe Academy since 2006. Erny Reuter began his professional career as a civil servant in local administration.

Jean-Claude SINNER

Member of the Monitoring Committee of the "INTERact-Sharing Expertise" programme



Jean-Claude Sinner, a geographer by training, has worked in the Land Management Service of the Luxembourg government since 1988. He was in charge of cross-border cooperation from 1994 until 2009 and has dealt, in various capacities, with structural funds programmes on aspects regarding European territorial cooperation ('Interreg') since 2000. He is currently participating in negotiations on the new structural funds regulations for the period 2014-2020.

Anne THEVENET

Director of the Euro-Institut



Ms Anne Thevenet has been Deputy Director of the Euro-Institut (Institute for training and counselling on cross-border issues) since 2007. She holds a Diploma in political sciences, and Masters in European studies and in management. She has worked in the German Parliament and in cross-border cooperation at the Austrian-Czech-Slovak-Hungarian border. At the Euro-Institut, she is in charge of human resources, contacts with funders and the development of new strategies, as well as the development and delivery of training courses in different areas of cross-border interest (economic development, health and security at work, regional planning, social affairs, etc.). She also lectures at universities in the Upper Rhine region. An important part of her job consists of developing relations with other border regions. Since 2010 she has coordinated the Transfrontier Euro-Institut Network (TEIN), which brings together 12 centres and institutes of cross-border cooperation in 9 different European border regions.

Filip VAN OVERMEIREN

Steering Group member of the trESS Network 'Training and Reporting on European Social Security'



Filip Van Overmeiren graduated in 2001 as Licentiate in Law at Ghent University. One year later he obtained an additional Master in the Specialised Studies of European Law. After a short period of employment in a private organisation, he became a researcher in the social law department of Ghent University in February 2004. After being engaged in several scientific projects with regard to the relationship between the internal market and social security systems (e.g. patient mobility, posting of workers, ...), he decided to start writing a PhD thesis, titled «Additional welfare rights based on European citizenship», which he successfully defended in August 2011. He is now still attached to Ghent University as a voluntary scientific collaborator, has recently been appointed as professor at the University of Brussels and is a private lawyer in international social security law at Laga, a Belgian law firm. At Ghent University, he is mainly involved in the trESS project of the European Commission on EU social security coordination. Filip Van Overmeiren is predominantly interested in the European and international aspects of social security law and labour law. He has a special preference for the European coordination of social security systems, internal market law, the social dimension of European citizenship, mobility of workers and cross-border social fraud. He has several publications in these domains.

Guy WAGENER

Management consultant, Ministry for the Civil Service and Administrative Reform, Luxembourg



Guy Wagener is a management consultant in the department for the civil service and administrative reform and, more specifically, he is in charge of implementing activities in the field of administrative reform. These activities chiefly cover aspects related to the quality of public services, managing relations and citizen/user satisfaction and staff development for state employees. He joined the civil service in 1976 as a civil servant working in the direct taxation administration. Following studies in management information studies, completed as part of a further training course, he was assigned to the IT department of the directorate for taxation from 1988 until the end of 2000. He then went on to become head of personnel and administrative organisation for the state staff administration, moving in 2004 to the section dealing with the administrative reform of the Ministry for the Civil Service. As a member of this section, he participates in the work of the European Public Administration Network (EUPAN) as a Luxembourgish representative in the working group 'innovative public services' and is also the national correspondent for the expert network for the quality management model CAF (Common Assessment Framework).

Romain WOLFF

Secretary-General of CGFP, Luxembourg



Vice-President of CESI since 2004, Romain Wolff began his career as a tax specialist within the land registration and estates department in 1982 after passing his final secondary school exam.

In 1998, he became a member of the staff representation committee for his administration, going on to become, from 2000 until 2003, deputy Secretary-General of the Association

Générale des Cadres (AGC). In May 2002, he was first elected Vice-President of the Confédération Générale de la Fonction Publique (CGFP) before going on to become its General Secretary (from 1 February 2005). He has thus represented the CGFP as a current member at the Economic and Social Committee since 1 October 2005. Romain Wolff has been a member of the Chamber of Civil Servants and Public Employees since 2005 and has been its Vice-President since 1 July 2010.

François ZIEGLER

Administrator at the European Commission, Directorate-General for Employment, Social Affairs and Equal Opportunities



A jurist by training, François Ziegler worked as a lawyer specialised in social law in France for 12 years before joining the European Commission in order to help develop its policy on the European Social Dialogue. He was behind the setting up of European Social Dialogue committees for centralised administrations, hospitals, local and regional governments, education, steel, metallurgy and shipyards. He

supported the collective bargaining rounds which led to important autonomous European agreements, such as those which deal with protecting workers against silica dust and musculoskeletal disorders or European directives, such as the one which implements the agreement on protecting medical staff against injury in hospitals. He currently works as an adviser to the fisheries sector with a view to transcribing the ILO's Convention 1888 into Community law and participates in the observation of how trade union laws are developing in Turkey.

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